1. **SCOPE OF WORK**

Contractor shall be appropriately licensed (plumbing) by the Department of Business and Professional Regulation (DBPR), in good standing, and be fully competent in all areas of commercial plumbing, including new installations, repair and maintenance. Contractor shall provide enough qualified people as required to perform the work under the specifications listed and implied in this Exhibit A – Scope of Work.

* 1. Provide services to complete all aspects of plumbing systems including new installations, repairs and replacement including but not limited to common repairs, preventative maintenance, water and sewer lines, and replacement of valves, fixtures, and equipment (hot water heater, air tank, boilers, drinking fountains, sinks, faucets, sewage pumps and lift stations, shower drain and pan installation, etc.).
	2. Furnish all materials, equipment, and labor necessary for or reasonably incidental to, the repairs of a fully operative plumbing system.
	3. Acknowledge County facilities are serviced by existing underground electrical and plumbing systems. Contractor shall familiarize themselves with the existing structures and locations.
		1. Any required ground digging, or subsurface work must be done in accordance with Chapter 556, Florida Statutes.
		2. Contractor shall be responsible for all underground utilities location services before any work will begin. This can be done by contacting Sunshine State One Call at 1-800-432-4770.
		3. The repairs of any underground utilities damaged shall be the sole responsibility of Contractor. Contractor shall be contacted immediately to expedite the repairs if damages occur. County must be notified by telephone at the earliest opportunity and must be followed up with a written explanation of the incident within two (2) days.
	4. Contractor shall be responsible for as needed inspection services, new installations, maintenance, repair, alteration, and ALL COSTS required to keep irrigation systems operating as intended and to ensure adequate coverage, proper application rates and frequencies, and components necessary to operate the systems as designed.
		1. These items must include, but are not limited to, controllers/timers, fittings, filters, risers, sensors, sprinkler heads, rotors, backflow preventers, piping, misters, valves, valve boxes, bubblers, manifolds, wiring, rain sensors, etc.
		2. Contractor is not responsible for the electrical circuit from the controller/timer connection back to the electric panel.
	5. Contractor shall:
		1. Furnish all tools and equipment necessary to accomplish tasks.
		2. Stock and maintain an inventory of piping, plumbing specialties, and plumbing equipment to provide for timely completion of tasks.
		3. Supply user department a written estimate of materials and labor hours for all new installations and repairs prior to commencement of needed repairs.
		4. Have the capability to provide 24 hours, 7 days a week emergency service.
			1. Regular working hours (Monday through Friday, 8:00 A.M. to 5:00 P.M.), emergency service response time (defined as the time from acknowledged notification to arrival on-site) shall be within four (4) hours of notification.
			2. Outside regular working hours, the emergency response time, as defined above, shall be within four (4) hours of notification.
			3. An immediate assessment of the problem encountered shall be communicated to County within one (1) hour of arrival at the site. If an immediate repair is not possible, an accurate projection of expected completion time shall be relayed to County.
			4. Take all necessary precautions for the safety of all patrons and County employees.
			5. Take necessary precautions to protect existing infrastructure, wildlife, conservation areas, landscaping, water quality, and existing park amenities from damage.
			6. Provide the necessary safety and protective measures including, but not limited to, equipment, materials, fencing, signage, caution tapes/cones, and personnel, including flaggers.
	6. Non-Emergency Service Calls

Non-emergency service calls shall be responded to by phone or email within twenty-four (24) hours. Contractor shall promptly diagnose needed repair items upon arrival to job site and initial repair procedures. Should additional time be required to complete repair and diagnosis, Contractor shall notify County.

* 1. Emergency Service Calls

Each emergency service call shall be responded by phone or email within a maximum of one (1) hour and be on-site within four (4) hours after contact with County.

* 1. Materials
		1. To be quoted on a cost-plus basis; percentage of mark-up to be based on net cost to Contractor. All invoices to the County must include legible copies of original Contractor materials invoices. Invoices shall show original price charged to Contractor, and the price charged to County must not exceed the price multiplied by the mark-up percentage designated in Attachment 2- Pricing Sheet. For stock parts not supported by a specific invoice, Contractor shall provide a detailed list of common items with set Contractor cost to be utilized to determine County’s cost. Items which are not expressed in Attachment 2 – Pricing Sheet shall be supported by a reasonable price paid to secure those items.
		2. Miscellaneous charges (such as tape, wire ends, anchor bolts, etc.) may be invoiced only when applicable to the particular job and only for the quantities used.

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