

| Gallagher Bassett Services, Inc. | | |
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| (NEW) WORKERS' COMPENSATION CLAIMS | | |
| Workers' Compensation Claims | Fee per Claim | Explanation (if required) |
| Record Only | \$ 50.00 | |
| Medical Only | \$ 170.00 | |
| Indemnity | \$ 1,095.00 | |
| Transition from Medical to Indemnity | N/A | |
| (OPEN) WORKERS' COMPENSATION CLAIMS | | |
| Medical Only | \$ - | |
| Indemnity | \$ 395.00 | |
| (NEW) GENERAL LIABILITY CLAIM | | |
| Employer's Liability Claims | Fee per Claim | Explanation (if required) |
| Bodily Injury | \$ 825.00 | |
| Personal Injury | \$ 825.00 | |
| Property Damage | \$ 395.00 | |
| Medical Payment | \$ 395.00 | |
| (OPEN) GENERAL LIABILITY CLAIM | | |
| Bodily Injury | \$ 395.00 | |
| Personal Injury | \$ 395.00 | |
| Property Damage | \$ 395.00 | |
| (NEW) AUTOMOBILE LIABILITY CLAIM | | |
| Bodily Injury/Property Damage | \$825 /\$395 | |
| Physical Damage | \$ 325.00 | |
| (OPEN) AUTOMOBILE LIABILITY CLAIM | | |
| Bodily Injury/Property Damage | \$ 395.00 | |
| Physical Damage | \$ 310.00 | |
| (NEW) PUBLIC OFFICIAL LIABILITY CLAIM | | |
| Public Official Liability | \$ 1,970.00 | |
| Employment Practice Liability | \$ 1,970.00 | |
| (OPEN) PUBLIC OFFICIAL LIABILITY CLAIM | | |
| Public Official Liability | \$ 1,970.00 | |
| Employment Practice Liability | \$ 825.00 | |
| (NEW) PROFESSIONAL LIABILITY CLAIM | | |
| Professional Liability | \$ 1,970.00 | |
| (OPEN) PROFESSIONAL LIABILITY CLAIM | | |
| Professional Liability | \$ 495.00 | |
| (NEW) PROPERTY CLAIM | | |
| Buildings | \$ 710.00 | |
| Personal Property | \$ 710.00 | |
| (OPEN) PROPERTY CLAIM | | |
| Buildings | \$ 395.00 | |
| Personal Property | \$ 395.00 | |
| Other Services | Fee per Claim | Explanation (if required) |
| Systems - Interface & Reporting | | No fees associated with Reporting |
| Standard Reports | Included | |
| Loss Control Services - Expenses (if required) | | Additional controls warranted to determine scope of Loss Control Services |
| Rehabilitation Services - Expenses (if required) | | |
| Conversion fee for data or transfer of claim files from the previous third party administrator. | \$ - | Waived fee associated with Data Conversion |
| Medical Bill Fee Scheduling (Option A) | 26% | |
| Medical Bill Fee Scheduling (Option B) | | |
| Telephonic Nurse Case Management | \$ 90.00 | Medical Triage one time per file \$340 per claim (each 30 days). |

| TRISTAR Claims Management Services, Inc. | | |
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| (NEW) WORKERS' COMPENSATION CLAIMS | | |
| Workers' Compensation Claims | Fee per Claim | Explanation (if required) |
| Record Only | \$ 30.00 | Per claim. Life of Contract |
| Medical Only | \$ 155.00 | Per claim. Life of Contract |
| Indemnity | \$ 892.00 | Per claim. Life of Contract |
| Transition from Medical to Indemnity | \$ 700.00 | Life of Contract |
| (OPEN) WORKERS' COMPENSATION CLAIMS | | |
| Medical Only | No Charge | |
| Indemnity | No Charge | |
| (NEW) GENERAL LIABILITY CLAIM | | |
| Employer's Liability Claims | Fee per Claim | Explanation (if required) |
| Bodily Injury | \$ 805.00 | Per suffix |
| Personal Injury | \$ 805.00 | Per suffix |
| Property Damage | \$ 464.00 | Per suffix |
| Medical Payment | \$ 318.00 | |
| (OPEN) GENERAL LIABILITY CLAIM | | |
| Bodily Injury | No Charge | |
| Personal Injury | No Charge | |
| Property Damage | No Charge | |
| (NEW) AUTOMOBILE LIABILITY CLAIM | | |
| Bodily Injury/Property Damage | \$ 870.00 | Per suffix |
| Physical Damage | \$ 318.00 | |
| (OPEN) AUTOMOBILE LIABILITY CLAIM | | |
| Bodily Injury/Property Damage | No Charge | |
| Physical Damage | No Charge | |
| (NEW) PUBLIC OFFICIAL LIABILITY CLAIM | | |
| Public Official Liability | \$ 805.00 | |
| Employment Practice Liability | \$ 805.00 | |
| (OPEN) PUBLIC OFFICIAL LIABILITY CLAIM | | |
| Public Official Liability | No Charge | |
| Employment Practice Liability | No Charge | |
| (NEW) PROFESSIONAL LIABILITY CLAIM | | |
| Professional Liability | \$ 805.00 | |
| (OPEN) PROFESSIONAL LIABILITY CLAIM | | |
| Professional Liability | No Charge | |
| (NEW) PROPERTY CLAIM | | |
| Buildings | \$ 642.00 | Per suffix |
| Personal Property | \$ 642.00 | Per suffix |
| (OPEN) PROPERTY CLAIM | | |
| Buildings | No Charge | |
| Personal Property | No Charge | |
| Other Services | Fee per Claim | Explanation (if required) |
| Systems - Interface & Reporting | \$ 175.00 | Per hour, if programming required |
| Standard Reports | | Standard reports included in fees |
| Loss Control Services - Expenses (if required) | \$ 179.00 | Per hour. Large projects would be negotiated. |
| Rehabilitation Services - Expenses (if required) | At Cost | |
| Conversion fee for data or transfer of claim files from the previous third party administrator. | No Charge | |
| Medical Bill Fee Scheduling (Option A) | \$1.95 per line | *See proposal for pricing details* |
| Medical Bill Fee Scheduling (Option B) | | *See proposal for pricing details* |
| Telephonic Nurse Case Management | \$ 95.00 | Per hour. Large projects would be negotiated. |

| On-Site training charges - to include fees for: facilitation, travel, per diem, materials, etc. | | Additional conversation warranted to determine scope. |
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| Performance Guarantees | Target | Penalty |
| 1. Implementation timeline completed by 10/1/2023 | | |
| 2. Monthly Billing and Reports | | |
| 3. Customer Service a. Average Speed of Answer b. Abandonment Rate c. Response to participant inquiry d. Resolution of participant inquiry | | Detail regarding performance guarantee approach is included with the Cost & Terms document |
| 4. Notification Timelines As specified by the County to include • Initial Contact with employee • Claims set-up/Notification • HR staff inquiries turnaround • HR staff notification of denied claims | | |
| 5. Provide Account Management Reports - Monthly | | |
| 6. Incurred penalties for failure to comply with statutory laws or admin regulations. | | |

| On-Site training charges - to include fees for: facilitation, travel, per diem, materials, etc. | \$ 90.00 | |
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| Performance Guarantees | Target | Penalty |
| 1. Implementation timeline completed by 10/1/2023 | 1-Oct-23 | One-half of one percent of total annual fee |
| 2. Monthly Billing and Reports | 7th Day of the Month | 1% of monthly billing |
| 3. Customer Service a. Average Speed of Answer b. Abandonment Rate c. Response to participant inquiry d. Resolution of participant inquiry | Option available through 24/7 call center | TRISTAR will reimburse the County for failure to comply with statutory laes or admin regulations |
| 4. Notification Timelines As specified by the County to include • Initial Contact with employee • Claims set-up/Notification • HR staff inquiries turnaround • HR staff notification of denied claims | One (1) business day for setup, notification, and turnaround time. | 1% of monthly billing |
| 5. Provide Account Management Reports - Monthly | 7th of the month | 1% of monthly billing |
| 6. Incurred penalties for failure to comply with statutory laws or admin regulations. | Throughout service period. | TRISTAR will reimburse the County for failure to comply with statutory laes or admin regulations |