

**Office of Procurement Services**

P.O. Box 7800 • 315 W. Main St., Suite 416 • Tavares, FL 32778

**SOLICTATION:** Touchless Fare Solution 03/27/2023

Vendors are responsible for the receipt and acknowledgement of all addenda to a solicitation. Confirm acknowledgement by including an electronically completed copy of this addendum with submittal. Failure to acknowledge each addendum may prevent the submittal from being considered for award.

**THIS ADDENDUM RETAINS THE 04/12/2023 DATE FOR RECEIPT OF PROPOSALS.**

**Additional Information**

The last day to ask questions has been extended to March 31, 2023.

**QUESTIONS/RESPONSES**

Q1-Q17 were answered in Addendum No.2

**Q18. Is the ticket forwarding/sharing via text an inclusivity functionality for people who have a mobile phone but not a smart phone?**

R18. Yes, if possible.

**Q19. Would ticket forwarding/sharing via other- more modern means- than text message also be fine, or would it be regarded as an extra, optional, functionality?**

R19. Respondents are welcome to propose solutions that meet the overall goal of the functionality.

**Q20. What does RouteMatch make available in terms of feeds or APIs for PAD and mobile apps providers to integrate with their system.**

R20. This would need to be asked of RouteMatch. County is not able to respond to this question.

**Q21. Could The County please confirm whether it intends to keep existing manual fareboxes in operation alongside the new Touchless Fare Solution?**

R21. There are no foreseeable plans to update fareboxes from the existing manual fareboxes.

**Q22. Would the county prefer a supplier who can provide these capabilities embedded within the new passenger mobile ticketing app? i.e. Journey planning, realtime information etc?**

R22. Integration with trip planning and real-time information is desirable, but not a requirement of this solicitation. County welcomes proposals with solutions that can integrate with customer information platforms.

**ACKNOWLEDGEMENT**

Firm Name: Click or tap here to enter text.

I hereby certify that my electronic signature has the same legal effect as if made under oath; that I am an authorized representative of this vendor and/or empowered to execute this submittal on behalf of the vendor.

Signature of Legal Representative Submitting this Bid: Click or tap here to enter text.

Date: Click or tap to enter a date. Print Name: Click or tap here to enter text.

Title: Click or tap here to enter text. Primary E-mail Address: Click or tap here to enter text.