EXHIBIT A – SCOPE OF SERVICES ON-CALL BOTTLED WATER SERVICES

Contractor shall provide bottled water on an as-needed basis to Lake County in accordance with its emergency event management plan, applicable regulations of the Federal Emergency Management Agency (FEMA), and in conjunction with the County's needs. This is an indefinite quantity contract with no expenditure guarantee.

Purchases may be supported in whole or in part by Federal and State funding. Contracts must meet rules for all Federal grants, including but not limited to as provided for in Title 2 Code of Federal Regulations (CFR) Part 200 or most current version in order to be eligible for reimbursement under the Public Assistance Program. All such clauses must be considered and treated as "flow-down" clauses that must be considered applicable to any prime contract and any subcontract associated with performance under the Contract.

1. CONTRACTOR RESPONSIBILITIES

Contractor shall:

- 1.1. Contact the County Project Manager, at a minimum, 24 hours prior to an emergency event or immediately upon the occurrence of a major disaster event within Lake County in which there is no advance notification/warning.
- 1.2. Be capable of delivery operations on a twenty-four (24) hour, seven (7) days a week basis.
- 1.3. Deliver bottled water within twenty-four (24) hours from the time notified by the County Project Manager.
- 1.4. Submit invoices electronically within seven (7) calendar days of delivery.
- 1.5. Assist the County in preparing final reports necessary for reimbursement by FEMA, FHWA, and other applicable agencies for disaster recovery.
- 1.6. Meet the minimum level of service commitments. Failure to do so will result in the issuance of a Performance Remedy Notification from the County. Once this date and time stamped notification is issued, Contractor will have a twenty-four (24) hour period in which to respond (in writing) and take corrective action. Failure to do so may result in the assessment of liquidated damages against the Contractor.

2. SCOPE OF WORK

- 2.1. Water bottles shall be sized from 8oz to no more than 18oz
- 2.2. Cases of bottles shall be in 12 to 48 bottle packaging
- 2.3. Cases shall be placed on pallets for delivery.
 - 2.3.1. Pallets will not be returned.

3. COUNTY RESPONSIBILITIES

3.1. The County will appoint a Project Manager for any event and the Project Manager will be

EXHIBIT A – SCOPE OF SERVICES ON-CALL BOTTLED WATER SERVICES

the lead County representative.

- 3.2. County shall place orders as soon as the need is known.
- 3.3. Pay bills as per Florida Statute.
- 3.4. Be available for deliveries.

4. DELIVERY REQUIREMENTS AND ACCEPTANCE

- 4.1. No additional fees shall be charged for delivery.
- 4.2. Deliver to:
 - 4.2.1. Public Safety Support 20415 Independence Blvd. Groveland, FL 34736
 - 4.2.2. Emergency Operations Center 425 W. Alfred Street Tavares, FL 32778
 - 4.2.3. Facilities Warehouse 32400 County Road 473 Leesburg, FL 34788
 - 4.2.4. Other locations within the County limits
- 4.3. The County reserves the right to arrange for pickup at Contractor's site.

[The remainder of this page intentionally left blank]