

24044 Integrity Way
Sorrento, Florida 32776
March 27, 2014

Area Maintenance Supervisor
Lake County Roads
19720 East Fifth Street
Umatilla, Florida 32784

Dear Randy Dean,

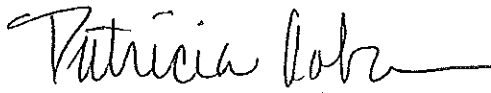
We wish to thank you for the efforts and skills of the men who responded to our request to repair our water and clay run off problems created from private roads which empty onto our county road - Integrity Way. Your men were prompt in responding to our calls. The first problem was created after a rain storm, when a new clay surface which was laid on an existing private sand road raised the level of that road above the county road. Clay runoff was two to three inches thick along Integrity Way. Your men came to adjust the road level leading on to Integrity Way, to clean the road surface and to dig one of the swales deeper. A second problem occurred on a Sunday evening during a very heavy rain and hail storm from the water runoff. The water spilled over the existing swales, merged and flowed into our driveway, ending in the lower horse pasture. The flooding came within one foot of entering our garages. In less than 12 hours, your men came and made the deepest swales possible on both sides of the road, laid sod in them and formed a spillway to direct some of the water into the farther swale. They were successful in redirecting the water! When many of the families decided to collectively resurface their road with asphalt cinders after the clay fiasco, your men came by and made adjustments so that we would not have a repeated problem.

Your men were polite, informative, and persistent in their dedication to solving our problem. We are so thankful. Please share our appreciation with your staff.

Sincerely yours,



Bruce Lobar



Patricia Lobar

received
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