Wall, Treeva

From:	Dean, Randy
Sent:	Monday, October 30, 2017 1:21 PM
То:	Wall, Treeva; Johnson, Jeff
Cc:	Lee, Steve; Hicks, Christopher; Sherk, Adam
Subject:	RE: Phone Message - La Place Ct

I called and talked to her. She had many complaints, the clean-up man said he couldn't do a better job because the swales were too deep, they wouldn't pick up her fence debris, she can't mow her swale. Steve was rude to her, etc., on, and on, and on. I told her that the debris people can pick up the tree debris in her swale. I don't believe they told her that because it is picked up, and that the trash hauler would be picking up the fencing because there are nails and screws in fence boards and limbs and brush are being ground up in tub grinders. I told her we would not be filling in the swales in front of her house because they are needed and they are maintainable, as well as they are the same through-out the whole road and been that way for 4 years. **She said she knew Leslie Campion very well and that she had a call place to her and is awaiting to hear back from her because she knows how things work.** I told her I was sorry if Steve was rude or short with her, and that I couldn't fill her swales in but we would mow the right of way when in the area. She said she would be calling us this next summer if we did not mow to her satisfaction. **The swales are needed and are not too steep.**



RANDY DEAN

Area Maintenance Supervisor PUBLIC WORKS DEPARTMENT Road Operations Division A PO Box 7800, Tavares FL 32778 P 352-669-2814 | F 352-669-2836 E rdean@lakecountyfl.gov | W www.lakecountyfl.gov

NOTE: Florida has a very broad public records law. Your email communications may be subject to public disclosure.

From: Wall, Treeva
Sent: Monday, October 30, 2017 11:33 AM
To: Dean, Randy <RDean@lakecountyfl.gov>
Cc: Lee, Steve <slee@lakecountyfl.gov>; Hicks, Christopher <chicks@lakecountyfl.gov>
Subject: FW: Phone Message - La Place Ct

Randy,

Chris Schreiner 23551 SR 44 (@ La Place Ct) Eustis FL

352-978-8267

She called last Friday saying that the swales are too steep. She can't mow the swale. Also says that the contractor can't remove her storm debris because of the steepness of the swale.

FYI, the swales on La Place Ct were dug by Merrell's four (4), yes ... 1, 2, 3, 4 years ago.



TREEVA WALL Office Associate III

PUBLIC WORKS Road Operations Division, Maintenance Area III

A PO Box 7800, Tavares FL 32778 P 352-669-2814 | F 352-669-2836 E <u>twall@lakecountyfl.gov</u> | W <u>www.lakecountyfl.gov</u>

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From: Lee, Steve
Sent: Monday, October 30, 2017 10:05 AM
To: Wall, Treeva <<u>TWall@lakecountyfl.gov</u>>
Subject: Re: Phone Message - La Place Ct

No use for me to call her back.

------ Original message ------From: "Wall, Treeva" <<u>TWall@lakecountyfl.gov</u>> Date: 10/30/17 10:02 AM (GMT-05:00) To: "Lee, Steve" <<u>slee@lakecountyfl.gov</u>> Subject: Phone Message - La Place Ct

Steve,

Chris Schreiner says that she isn't happy with your answer.

352-978-8267



TREEVA WALL Office Associate III

PUBLIC WORKS Road Operations Division, Maintenance Area III

A PO Box 7800, Tavares FL 32778 P 352-669-2814 | F 352-669-2836 E twall@lakecountyfl.gov | W www.lakecountyfl.gov

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