

Wall, Treeva

From: Dean, Randy
Sent: Wednesday, January 14, 2015 11:37 AM
To: Johnson, Jeff
Cc: Conway, Lori; Lee, Steve; Wall, Treeva
Subject: Yonge Rd.

I wanted to let you guys know what is heading your way.

We received a complaint from Mrs. Maurin Brunet who lives at 22751 Yonge Rd. yesterday, the 13th in regards to the bus not picking up her special needs child because of poor road conditions. Steve looked at the road immediately after the work order request came in and found the road to be without question very much passable to ALL traffic. Steve explained our pass ability policy to Mrs. Brunet and she did not accept his findings and asked to speak to his supervisor. I then had a call come in to the office From Mrs. Brunet at the same time Steve was telling me of his discussion with her just minutes earlier. I did not call her back at that time, because I wanted to ride the road myself to see exactly what the issue was about. Steve and myself rode out to Yonge Rd. this morning and I agree with Steve's assessment. Yonge Rd. is passable. I pulled up to Mrs. Brunet's residence and after introductions, I asked her to explain what was going on. Mrs. Brunet said the holes in the road needed to be filled, then she handed me a letter sent from the Lake County School Transportation Dept. stating that they would no longer be picking up her child because of several road issues. I read the letter and it did cite issues such as drop-offs along the edges, holes, roughness as well as the road being so narrow that in the event of meeting another vehicle, the bus would have nowhere to pull over to let them pass. I preceded to explain our policy just as Steve did the day before, then she said that the road is a county road, not a private road, therefor the county has an obligation to fix the road so as the bus will pick up her special needs child. I told her that we fixed the holes on her road a few years back, and received such complaints from it that we had to go back out and pick up the clay we put down. She then said she did not want clay, she wanted crushed concrete like they did for her in another county south of here. I then said it is more than the holes according to the letter, she said she was only concerned with the holes. I told her I could do nothing because of our policy, and that I would let my supervisors know of her wants. Mrs. Brunet is argumentative and sure of herself.

The roads in this subdivision are hard, and even the holes can be navigated around when filled with water. Yonge Rd. is very tight in places, and to do any work on this road could cause damage to our equipment due to the overgrowth of vegetation. It must be also noted that Steve witnessed a UPS truck traveling the road yesterday without issue. I truly love helping people when I can, but this goes beyond my resources.

Randy Dean
Supervisor
Maintenance Area 3
Lake County Road Dept.