

Bautista, Natali

From: Kennard, Andrea
Sent: Monday, July 08, 2013 4:40 PM
To: Kent, Charlie
Subject: RE: COMPLAINT

Thanks Charlie!

Andrea Kennard
Commissioner's Aide

From: Kent, Charlie
Sent: Monday, July 08, 2013 4:39 PM
To: Kennard, Andrea
Cc: Conway, Lori; Stivender, Jim; Cadwell, Welton; Hanson, Jodine; Johnson, Jeff
Subject: Re: COMPLAINT

Thank you Andrea
I will see him at 10:00am on 7/9/2013.

Charlie

Sent from my iPhone

On Jul 8, 2013, at 4:36 PM, "Kennard, Andrea" <AKennard@lakecountyfl.gov> wrote:

Charlie –

I spoke with Mr. Desmond and he said he would be available at 10am tomorrow morning. Here is his address and phone numbers. The address is 34638 Banks Ave. Leesburg and his cell is 352-266-8765, home 352-742-1489.

Thanks,

Andrea Kennard
Commissioner's Aide

From: Kent, Charlie
Sent: Monday, July 08, 2013 2:10 PM
To: Conway, Lori; Kennard, Andrea; Stivender, Jim
Cc: Cadwell, Welton; Hanson, Jodine; Johnson, Jeff
Subject: RE: COMPLAINT

Hey Lori

I called Mr. Desmond's cell phone twice and left messages both times to confirm to meet with him at 10:00am in the morning on Banks Av, 7/9/2013, I have also called his home phone with negative results and no answer machine to leave a message. I did leave him the office number to call back and confirm his appoint for 7/9/2013 @ 10:00am. I will let you know of my findings and outcome after meeting with him.

Thanks

Charlie

Charlie M. Kent

Road Maintenance Area Supervisor
Lake County Public Works/Road Operations
2310 Griffin Dr.
Leesburg, FL 32748
Ph: 352/787-0074
Fax: 352/787-1465

From: Conway, Lori
Sent: Monday, July 08, 2013 2:04 PM
To: Kennard, Andrea; Stivender, Jim; Kent, Charlie
Cc: Cadwell, Welton; Hanson, Jodine; Johnson, Jeff
Subject: RE: COMPLAINT

Thanks, Andrea.

Charlie has met with the Desmonds on another occasion; I found an email string from September 2011.

He will let me know how the meeting went and I will report back to your office.

Lori

From: Kennard, Andrea
Sent: Monday, July 08, 2013 1:49 PM
To: Stivender, Jim; Conway, Lori; Kent, Charlie
Cc: Cadwell, Welton; Hanson, Jodine
Subject: RE: COMPLAINT

Lori/Jim/Charlie –

Mr. Desmond came back into the office today complaining about their road. Please see email string below. I called for Lori and she was out to lunch so I was put through to Jeff Johnson who then had me talk w/ Charlie. Charlie is going to schedule some time to meet with the property owners and discuss the condition of the roadway, (they own 3 properties on this road). One of these properties is a Beauty Salon owned by Mrs. Desmond. Her customers are refusing to travel the road due to the condition.

Mr. Desmond said that the County has scraped the road and made it passable in the past. There is also a boat ramp at the end of the road and according to Mr. Desmond the County kept the road passable for the ramp. The address is 34638 Banks Ave. Leesburg and his cell is 352-266-8765, home 352-742-1489.

Please update our office with the outcome.

Thanks,

Andrea Kennard
Commissioner's Aide
<image001.png>

From: Conway, Lori
Sent: Thursday, June 27, 2013 2:38 PM
To: Kennard, Andrea
Cc: Stivender, Jim
Subject: Fwd: COMPLAINT

Andrea, please see below. Complaint addressed. Let me know if you need anything additional.

Thank you,
Lori

Begin forwarded message:

From: "Kent, Charlie" <CKent@lakecountyfl.gov>
Date: June 27, 2013, 2:06:34 PM EDT
To: "Bautista, Natali" <NBautista@lakecountyfl.gov>
Cc: "Cates, Morgan" <MCates@lakecountyfl.gov>, "Conway, Lori" <LConway@lakecountyfl.gov>, "Johnson, Jeff" <JJohnson@lakecountyfl.gov>, "Burt, Karen" <KBurt@lakecountyfl.gov>
Subject: Re: COMPLAINT

Natali

I've checked to road and address mentioned below, please note that the road is off S. Haines Creek Road called 34638 Banks Ave. Leesburg. I observed Banks Ave from S. Haines Creek Road to the Dead End to the Address mentioned above being very passable, road is a Lime Rocked Road with one wash out on it. I made contact with the complainant's wife and explained our SOP and Policy and Procedures on Non Maintained roads, then explained to her that her road was passable. She stated that she would let her husband know that I called.

Thank

Charlie

Sent from my iPhone

On Jun 27, 2013, at 11:22 AM, "Bautista, Natali" <NBautista@lakecountyfl.gov> wrote:

Will make a request.

From: Conway, Lori
Sent: Thursday, June 27, 2013 11:21 AM
To: Kent, Charlie
Cc: Bautista, Natali; Johnson, Jeff
Subject: Fwd: COMPLAINT

Charlie, please take a look and get back with me on your findings.

Thank you,
Lori

Begin forwarded message:

From: "Kennard, Andrea"
<AKennard@lakecountyfl.gov>
Date: June 27, 2013, 11:12:08 AM EDT
To: "Conway, Lori" <LConway@lakecountyfl.gov>
Cc: "Stivender, Jim" <JStivender@lakecountyfl.gov>
Subject: COMPLAINT

Jim/Lori –

Leonard Desmond came in the office today stating that the road leading to his property is impassable. He lives at 34638 S. Haines Creek Road, Leesburg. I have attached a note from his paper carrier stating that they can no longer get to his property.

Please check it out and touch base with Mr. Desmond and send us an update.

Mr. Desmond's cell is 352-266-8765, home 352-742-1489.

Thanks,

Andrea Kennard
Commissioner's Aide
Lake County Board of County Commissioner's
P.O. Box 7800,
315 W. Main St., Rm #316
Tavares, FL 32778
Phone No. {352} 343~9850
FAX No. {352} 343~9495
Email: akennard@lakecountyfl.gov