

## Wall, Treeva

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**From:** Dean, Randy  
**Sent:** Tuesday, November 05, 2013 3:42 PM  
**To:** Johnson, Jeff; Conway, Lori  
**Cc:** Arnold, Marcia; Maint Area3; Lee, Steve; Burt, Karen  
**Subject:** RE: Citizen Inquiry: Baird Ave (Copy of Letter to David Heath from Mr. & Mrs. Thrush )

I just talked to Mrs. Julie Thrush and explained our non-maintained dirt road policy, as well as our one time maintenance program and she did not like my answer. She said she and her neighbors have collectively paid over \$10,000 in impact fees and have nothing to show for it. She asked who sets the policy and I told her the commissioners. She then wanted their names and numbers, because she had not heard from the county manager. I told her to wait for his response before going any further. She said she was told by a good friend of hers that happens to be a city manager that she would get something done if she went to the county manager. She said she was very impressed with me and Mr. Bonita's quick response, however, she is not with my answer.

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**From:** Burt, Karen  
**Sent:** Monday, November 04, 2013 10:07 AM  
**To:** Dean, Randy  
**Cc:** Johnson, Jeff; Conway, Lori; Arnold, Marcia; Maint Area3  
**Subject:** Citizen Inquiry: Baird Ave (Copy of Letter to David Heath from Mr. & Mrs. Thrush )

Hi Randy,

Per our phone conversation, please look at paragraph #2 and provide a response to Jeff.

Thank you in advance for your assistance,  
KK

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**From:** Arnold, Marcia  
**Sent:** Monday, November 04, 2013 9:51 AM  
**To:** Burt, Karen  
**Subject:** Thrush letter to David Heath received late 11-1-13

KK, I just received this late on Friday (look at the letter date which is October 24<sup>th</sup>) just wanted to note that. I need to get item 2 as noted resolved. Once that is done then Fred needs to write back to Mr. Thrush with both answers. Thank you for helping me with getting this resolved in the quickest way.  
M

*Marcia Ann Arnold*  
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