



Prior or Pending Litigation or Investigations

Royal Auction Group has no conditions that may impede in our ability to perform the services set forth in this RFP including no bankruptcy, no pending or existing litigation, no planned closures, and no impending merger/acquisitions in the company's history.

In addition, Royal Auction Group has no pending lawsuits, past litigation relevant to subject matter of this RFP since opening, or litigation involving unauthorized release of client confidential information in the company's history.

Royal Auction Group and our subcontractors take pride in providing the highest standard of service to all our customers whether they are buyers or sellers. Any issue in service is handled quickly and to the satisfaction of our customers. Service issues are held to the highest of importance and are also dealt with by either the Site Manager or VP of Operations. Our goal is to consistently over deliver service to our customers and hold ourselves to standards higher than promised. Royal Auction Group is of the opinion that the customer comes first, and we always strive to exceed expectations.