

SUMTER COUNTY TRANSIT

	MAY	JUNE	JULY	AUGUST	SEPTEMBER
INVOICE AMOUNT	\$89,150.61	\$74,438.45	\$73,765.90	\$83,631.43	\$72,291.99
COMPLETED TRIPS	5,471	2,662	2,640	5,018	4,800
VEHICLE MILES	23,505	36,703	30,401	34,340	29,332
ACCIDENTS - CONTRACT STANDARD 1.4 PER 100,000 MILES	1	3	2	0	0
ON TIME PERFORMANCE - CONTRACT STANDARD 92%	99.67%	99.33%	99.67%	98.33%	97.67%
CALL HOLD TIMES	0 SECONDS	0 SECONDS	1 SECOND	1 SECOND	0 SECONDS
PASSENGER TRIPS PER HOUR - STANDARD 1.71	2.01	1.77	1.82	1.91	2.02
COST PER MILE - STANDARD \$2.70	\$3.79	\$2.03	\$2.43	\$2.44	\$2.46
COST PER TRIP - STANDARD \$23.22	\$16.83	\$28.95	\$28.91	\$17.27	\$15.53
COMPLIMENTS	12	12	18	10	9
COMPLAINTS	0	0	0	0	0

BOCC/SUMTER COUNTY TRANSIT DID NOT RECEIVE ANY OMBUDSMAN COMPLAINTS THIS REPORTING PERIOD.

