
ANIMAL SERVICES

EMERGENCY SUPPORT FUNCTION 17 (ESF 17)

PRIMARY AGENCY: Lake County Sheriff's Office, Animal Services

SUPPORT AGENCIES: Leesburg Humane Society
Lake County Humane Society
South Lake Animal League
Cat Protection Society
All Breed Rescue
Central Florida Veterinary Medical Association
Lake County Sheriff's Ag Unit
Uncle Donald's Farm

I. INTRODUCTION

A. Purpose

The purpose of this Emergency Support Function (ESF 17) is to provide for the coordination of local resources to small pet, livestock, and exotic animal care needs before, during and following a significant natural or technological disaster.

B. Scope

ESF 17 will provide overall management, coordination, and prioritization of countywide Animal Control Services and assets to support pet, livestock, and exotic animal needs in the event of a major emergency or disaster. Animal related services under this ESF are categorized in the following functional areas:

1. Investigate animal bites and provide rabies control.
2. Assist in the capture of animals that have escaped confinement, or have been displaced from their natural habitat.
3. Assist emergency response teams with animal related problems.
4. Provide humane care and handling of animals before, during and after disaster by providing emergency animal shelters as well as treatment/euthanasia assistance stations.

5. Procure appropriate equipment and resources for pre and post disaster sheltering and rescue of horses and farm animals.
6. Provide for emergency care to all injured animals.
7. Release information to the general public, through the Lead Public Information Officer, regarding such issues as quarantine areas, rabies alert, public service information, etc.

II. RESPONSIBILITIES

Lake County Sheriff's Office, Animal Services is designated as the lead agency for this ESF and is responsible for the following: Functioning as the County's representative/liaison to the Emergency Operations Center (EOC) for activities and responsibilities carried out by the primary and support agencies of this ESF.

- A. Investigation of all animal bites.
- B. Facilitating the transportation of injured, stray or nuisance animal care/control facilities.
- C. Assist emergency response teams with animal related problems.
- D. Coordinating with the Florida Department of Health, Lake County (LCHD) for the release of public information regarding animals and health related issues.
- E. Enforcing the Lake County Animal Control Ordinance.
- F. Quarantining bite animals for observation.
- G. Impounding animals at large.
- H. Euthanizing sick and/or injured animals by authorized personnel.
- I. Housing and care of rescue animals.
- J. As a last resort, may assist homeowners/property owners with modifications to their home/property to allow animals to have relative safety and remain on property.
- K. Manage animals at pet friendly shelters.

III. CONCEPT OF OPERATIONS

A. General

All requests for Animal Services assistance will be made through the Emergency Operations Center (EOC). At the time of activation of the EOC, this ESF will be staffed on a 24-hour schedule to interface and communicate with other agencies and prioritize assistance requests.

B. Organization

The Assistant Animal Control Director for Lake County, or designee, at the EOC is responsible for all activity of the ESF, subject only to the guidance and direction of the Incident Commander and the guidance of this plan. All volunteer animal issues agencies will coordinate directly with this ESF at the Emergency Operations Center.

C. Direction and Control

The Incident Commander in the EOC in accordance with the Incident Command System will establish direction and control. An animal rescue coordination team, made up of Animal Services employees and volunteers, will be established at Lake County Animal Services, Astatula, Florida and will coordinate all actions with the ESF 17 representative.

D. Notification and Warning

1. Primary Agency and Employees

Initial notification will be sent by the Lake County Emergency Management Division to Lake County Sheriff's Office, Animal Services as the primary agency of this ESF.

Immediately following notification to activate the EOC, Lake County Animal Control will complete the following:

- a. Assure necessary emergency operating facilities and reporting systems are established.
- b. Establish communications with the EOC, obtain status report, and notify the Emergency Management Division Manager when the animal rescue coordination team is activated.

- c. Provide appropriate representation to the EOC when requested to respond.
- d. Notify employees and put on alert.

E. Support Agencies

Immediately following notification by Lake County Animal Services to commence response actions for this ESF, each support agency will complete the following, in accordance with their individual disaster/recovery plans:

1. Staff facilities.
2. Provide for a call down of each agency's staff.
3. Provide for on-going needs relative to each agency's designated area of responsibility.
4. Provide personnel and resources for assessment and field teams as required.

F. Pre-Impact Actions

1. 48 Hours Prior

- a. Persons that have indicated on any animal ID card that they would like to adopt the animal will be notified and asked to come to the shelter and adopt the animal(s). This may involve the release of animals prior to the established five (5) day holding period.
- b. Owners that have animals at the shelter (quarantines, etc) will be told to pick up their animals and shelter at home.

2. 24 Hours Prior

- a. The Lake County Animal Services Shelter will close for regular business.

G. Response Actions

1. ESF 17 will immediately identify, mobilize and deploy assessment team(s) to the disaster area(s) to determine the specific health and safety needs of the animals and establish priorities.
2. ESF 17 will coordinate with the other ESFs represented at the EOC to provide support to aid in the relief of nuisance and health related problems involving animals and their impact on human relief efforts.

H. Recovery Actions

1. ESF 17 will continue to provide assistance in the following areas:
 - a. Capture of injured and displaced animals.
 - b. Sheltering.
 - c. Feeding.
 - d. Relocation and reunification with owners.
 - e. Acquisition of additional food and supplies from vendors to support relief effort.
 - f. Continued cooperation with other ESFs for timely and proper carcass disposal.
2. ESF 17 will be responsible for continued care of sheltered animals, providing an extended network for the adoption of unclaimed animals, relocating sick and injured animals to permanent facilities, and returning to normal operations.

IV. RESOURCES

Resources are as listed on the enclosed (Appendix 1). Included are the following:

- A. Local Shelters
- B. Wildlife Facilities or Agencies
- C. Exotic Animal Handlers
- D. Veterinary Clinics/Hospitals

- E. Mobile Veterinary Clinics
- F. City Animal Control Officers
- G. Supplies/Feed Stores/Pet Shops, etc.
- H. Kennels and Cattery's
- I. Exotic Animal Owners and Breeders
- J. Listing of Livestock Owners
- K. Livestock Impoundment Officers

APPENDIX I**LOCAL SHELTERS**

1. Leesburg Humane Society
Emeralda Island Rd
Leesburg, FL 32788
669-3312
2. Lake County Humane Society
16435 McKinley Rd
Umatilla, FL 32784
589-7400
3. Cat Protection Society
31218 Margie Owens Rd
Sorrento, FL 32776
735-2287

WILDLIFE

1. Uncle Donald's Farm
Griffin Ave
Lady Lake, FL 32159
753-2882
2. Florida Fish and Wildlife Conservation Commission
Northeast Region
1239 S.W. 10th St
Ocala, FL 34474-2797
352-732-1225

LIVESTOCK

Lake County Sheriff's Ag and Marine Unit
352-343-2101

EXOTICS

Finser Exotics
17951 S.E. CR 452
Umatilla, FL 32784
352-821-4224

VETERINARIANS

1. All Care Animal Hospital
504 S US 27
Minneola, FL 34755
394-7444

2. Animal Clinic of Lady Lake
414 Teague Trail
Lady Lake, FL 32159
352-753-3333

3. Animal Clinic of Leesburg
1231 West Dixie Ave
Leesburg, FL 34748
352-326-8940

4. Backwoods Trail Vet. Clinic
43150 SR 19
Altoona, FL 32702
669-5998

5. Blue Cross Animal Clinic
1603 East Main Street
Leesburg, FL 34748
787-3904

6. Clermont Animal Hospital
211 N. US Hwy 27
Clermont, FL 34711
352-394-5444

7. County Oaks Vet. Clinic
13938 S. E. Hwy 441
Summerfield, FL 32691
352-821-2912

8. Eastside Veterinary Hospital
731 East Hwy 50, Ste. A
Clermont, FL 34711
352-394-4624

9. East Lake Animal Clinic
31415 St. Andrews Drive
Sorrento, FL 32776
735-2882

10. Eustis Veterinary Hospital
2710 Kurt Street
Eustis, FL 32726
357-6688

11. Florida Equine Veterinary Service
19801 County Road 561
Eustis, FL 32726
352-241-0383

12. Four Corners Animal Hospital
1520 Sunrise Plaza Drive
Clermont, FL 34714
352-242-1950

13. Huff, Amy R, DVM
1231 West Dixie Avenue
Leesburg, FL 34748
352-326-8940

14. Lake Square Animal Hospital
32628 Vista Avenue
Leesburg, FL 34788
352-323-0001

15. Lake Veterinary Clinic
3300 N Hwy 19A
Mount Dora, FL 32756
735-6044

16. Leesburg 441 Pet Hospital
1603 US Highway 441
Leesburg, FL 34748
352-319-8100

17. Leesburg Veterinary Hospital
3600 West Main Street
Leesburg, FL 34748
787-1115

18. Merritt Animal Clinic
16100 Dora Avenue
Eustis, FL 3272
589-1589

19. Mount Dora Vet. Hospital
6877 Old Hwy 441 South
Mount Dora, FL 32757
383-6700

20. Northgate Animal Clinic
2473 North Citrus Blvd
Leesburg, FL 34748
352-787-8533

21. Park Heights Animal Care Center
3350 US Hwy 441-27
Fruitland Park, FL 34731
326-9116

22. Royal Oaks Veterinary Hospital
2105 Hartwood Marsh Road
Clermont, FL 34711
352-227-1225

23. South Lake Animal Hospital
1067 West Highway 50
Clermont, FL 34711
352-227-1812

24. Veterinary Emergency Clinic of Central Florida
33040 Professional Drive
Leesburg, FL 34788
352-728-4440

25. Shamrock Veterinary Hospital
4585 North Hwy 19-A
Mount Dora, FL 32757
483-2999

26. South Lake Animal Clinic
1067 West Hwy 50
Clermont, FL 34711
394-2202

27. Tavares Animal Hospital
418 East Alfred Street
Tavares, FL 32778
343-7793

28. Umatilla Animal Hospital
16916 Willie V. McCall Rd
Umatilla, FL 32784
669-3225

29. Veterinary Emergency Clinic
11645 N. Hwy 441
Tavares, FL 32778
343-2636

30. The Village Vet
102 LaGrande Blvd
Lady Lake, FL 32159
750-3000

MOBILE CLINICS

1. Equine Mobile Practice
469-4834

2. Hilltop Mobile Vet Service
589-6369

3. Florida Equine
241-0383

MUNICIPAL ANIMAL CONTROL SERVICES

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|----|------------|----------|
| 1. | Lady Lake | 751-1565 |
| 2. | Mount Dora | 735-7130 |

SUPPLIERS / FEED STORES, etc.

1. Lee's Feed & Farm Supply
Eustis - 483-2634
2. Lake Feed & Farm
Umatilla - 669-2013
3. South Lake Feed & Supply
Clermont - 394-4477
4. Cattle's Feed North
Polk City - 813-984-2560
5. Hendrix Feed and Fence
Eustis - 589-6393
6. Farley's Junkshun
Astatula - 742-0911
7. General Feed Minneola
Minneola - 242-0040
8. Lasher Feeds
Okahumpka - 787-4821
9. Ruff's Saddles
Umatilla - 669-6440

DEAD ANIMALS/CARCASS REMOVAL

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|----|-----------------|--------------------|
| 1. | County roadways | 253-4900 ext. 4980 |
| 2. | State roadways | 315-3100 |